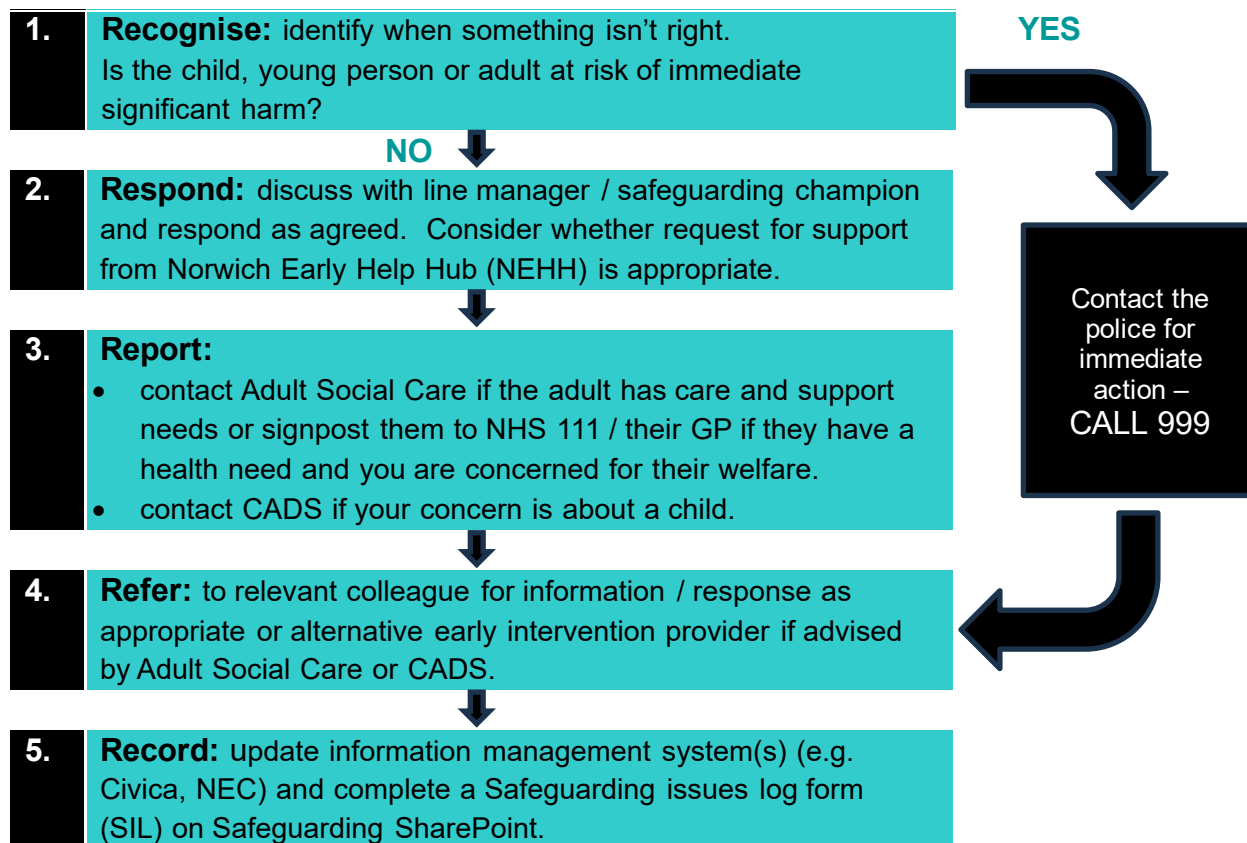


Quick guide to Norwich City Council
Safeguarding procedures (children and adults)

Scenario A	Scenario B	Scenario C	Scenario D
You identify a child, young person or adult who may be experiencing abuse or neglect.	A child, young person or adult makes an allegation of abuse or neglect.	An allegation or concern expressed about a Member, employee, volunteer or contracted service.	An allegation or concern is expressed about any other person e.g. parent, carer, other resident or service user.

In any of the safeguarding scenarios identified above, follow the five stage process below:



- **POLICE: 101 or 999 IN AN EMERGENCY**
- **ADULT SOCIAL SERVICES: 0344 800 8020**
- **CHILD SOCIAL SERVICES/CADS: 0344 800 8021**
- **NORWICH EARLY HELP HUB: 01603 987800**